Western Region

Employer Update



April 2003

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State of Utah Department of Workforce Services



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The New Valley View Medical Center in Cedar City A Hospital for Today and Tomorrow

In 1963, the old Iron County Hospital was replaced and renamed the Valley View Medical Center. Since that time, Intermountain Health Care's (IHC) Valley View Medical Center has undergone many changes. What has not changed is the commitment to providing excellence in health care. Valley View Medical Center has been named a national Top 100 Hospital for three consecutive years and the new hospital will be an excellent complement to the high quality care delivered in our community.

The new 95,000 square foot hospital, located at 1303 North Main Street in Cedar City, will begin a new era in health care for the community.



Exterior of the new Valley View Medical Center

Built with an eye toward the future

The new hospital will grow with the community and is designed with the capability to double its capacity. The hospital will have 46 percent more space than the existing center. All rooms will be private rooms. Key areas such as the operating rooms, the nursery, and the emergency department have been significantly.

department have been significantly expanded. All of this will be built without taxpayer subsidies.

Rural Utah Business Technology Conference Growing From Within

May 28-29, 2003 Dixie Center, St. George Early Registration: \$35 Hosted by Senator Bob Bennett and the Utah Rural Development Council (URDC)

Keynote speakers: Sen. Bob Bennett and Kevin Rollins, Pres., COO, Dell Computer Corp. To learn more, call URDC (435) 586-7852, or to register online, visit www.rubtc.com

Valley View Medical Center: New vs. Existing		
Feature	New	Existing
Square Feet	95,000	65,000
Staffed Beds	42	36
Rooms	All private	Few private
Operating Rooms	5	4
size	500+ sq. ft.	avg. 300 sq. ft.
Women's Center		
# of Rooms	14 private	13, few private
Nursery	1,300 sq. ft.	770 sq. ft.
Emergency Dept.		
Treatment stations	13	7
Routine Diagnostic		
Center	8 rooms	Does not exist

Patient-friendly focus The new hospital will introduce a concept that has not existed before in Utah. The idea behind the Routine Diagnostic Center is to bring several common diagnostic tests, such as EKGs, blood draws, and pulmonary tests, to the patient instead of asking the patient to navigate several different areas of the hospital. This eases the burden on the patient who currently may need to visit several different areas in the existing hospital to receive the tests.

A new, healing environment A large concourse area will provide patients, their families, and staff with a comfortable and beautiful place to visit or rest. The concourse will connect the two main entrances of the hospital and run adjacent to the medical office building. This area has been designed so that natural light will fill the area during the day. A private meditation room will also be located near the concourse. This will provide a quiet place to go when someone needs a more private place away from the everyday business of a hospital.

A community hospital holds a special place in the heart for many in our community. It is a place where loved ones enter our lives, recover from illness or injury, or sometimes depart from this life. IHC is proud to bring this new hospital to the community and committed to making the new hospital a true showpiece and something of which the community can be proud.

News You Can Use

Pre-Layoff Assistance

In our changing economy, millions of workers lose their jobs each year because of layoffs or other economic-related conditions. Our Dislocated Worker Unit (DWU) provides free pre-layoff assistance to employers and their affected workers when faced with a layoff situation. The overriding strategy of the DWU is to respond rapidly when layoffs are announced and deliver resources to help affected workers transition to new employment. The sooner workers start to manage the transition, the better the outcome for them and you, the employer. Studies show that the impacts of change can be smoother once your workers know that you are concerned about them.

When the DWU obtains information about a layoff, on-site Rapid Response Workshops are offered to the employer to assist the affected workers. These pre-layoff workshops include information on the following:

- Filing for Unemployment Insurance
- Other benefits and services available through the Department of Workforce Services
- Financial planning and protecting your 401(K)
- Extending health insurance under COBRA and other health insurance options
- Labor market information planning and effective job search skills
- Résumés and applications
- Interviewing techniques

For more information contact:

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jobs.utah.gov update

In the first four months of operation there has been a dramatic rise in the number of registered job seekers with graduate degrees. The number of applicants with master's degrees or higher has grown to almost 15 percent of total applicants. Clearly the ability to access job openings via the Internet is attracting higher skilled job seekers!

Eight Prosecuted for Unemployment Fraud

During the month of January 2003, the Department of Workforce Services (DWS) successfully prosecuted eight individuals for fraud in connection with their unemployment insurance (UI) claims. The former claimants, seven men and one woman, pled guilty to second and third degree felonies in district courts throughout the state.

"These defendants are required to pay DWS in excess of \$87,000 in overpayments and penalties," said Vince Iturbe, Manager of Benefit Payment Control. "The statutory penalties for UI fraud can double the amount actually received in benefits." In addition, sentences handed down included jail time, community service, court and attorney fees. Some of the defendants immediately made partial payments on their debt.

"We currently have 57 additional cases pending in courts throughout Utah and in other states. Investigation and court preparations continue every day. In the last several years, our methods of fraud detection have become increasingly sophisticated," said Iturbe. "The funds that pay for unemployment insurance benefits come from a tax on Utah's employers. These prosecutions are evidence of our commitment to the proper payment of benefits. Doing so protects the UI trust fund for employers and ensures that money is available to pay benefits to workers who are both eligible and honest," stated Christopher Love, UI Director.



Do you find it helpful to have the latest occupational wage information for Utah and its sub-state areas? That data comes from the yearly OES survey. If your business is surveyed, please fill out and return your form, so that we can continue to publish this very helpful wage information.

Thanks!

DWS Awards \$250,000 for Cultural Integration Grant

As Utah's workplace becomes increasingly more culturally diverse, employers are expressing concerns about how low English proficiency and communication problems are impacting their businesses. They asked Governor Leavitt for help at the State Council on Workforce Services meeting held in April 2002.

The governor responded by charging the Department of Workforce Services (DWS) to convene a Cultural Integration Advisory Committee to address those concerns. The committee's first step was to commission a telephone survey of over 1,000 randomly selected Utah employers to quantify the impacts of cultural integration and English skills issues and challenges they face.

The survey revealed that limited English proficiency had significant impacts on the workforce associated with technical capability, training, safety, the ability to advance and customer service. The survey also found that a sizable majority of employers (63 percent) would take advantage of a successful cultural integration and English skill-building program, if offered.

A \$250,000 one-year grant was awarded to Granite School District, Adult and Community Education Department on January 14, 2003. The grant will fund services that provide individualized diversity strategies and initiatives for 10 Utah employers. Services may include and are not limited to the following: adult vocational literacy, including English language skills for the limited English proficient person; employment-related cultural integration diversity training and related activities that are clearly linked to the organization's overall business goals and become part of the company's organizational practice.

"It's clear that in order to meet the objectives of Governor Leavitt's 1000-Day economic plan, we address the need of cultural diversity in the workplace," said DWS Deputy Director Darin Brush. "We hope to accomplish this in many ways; this grant is a first step to assist employers in addressing this critical need."

Ten Wasatch Front employers have been selected as participants of this cultural integration grant. While they have varying needs, all share the common philosophy that communication must be open and effective, whereby the employee will understand the company's mission, vision and values. There must be opportunities for the employee to grow and advance.

Granite will work on-site with each employer for the next year to accomplish the following:

- Employers will recognize an increase in English proficiency among a percentage of those employees chosen to participate.
- Employers will be taught employment-related cultural assimilation, which will result in employees having adequate comprehension of everyday workplace necessities. This could include training, advancement opportunities and safety.

At conclusion of the grant, the employer will be left with resources so the services provided can be replicated within the company. During the year-long grant, a model will be developed which will go statewide to all Utah employers in 2004.

For more information on the Cultural Integration Initiative, contact Barbara Darling at the Department of Workforce Services 801-526-9294.

New Wage Data for Utah Just Released!

Brand-new occupational wage data for Utah has just been posted on the DWS/Economic Information Web page. This is the most current, accurate occupational wage data available for Utah.

The main page for wage data is: http://jobs.utah.gov/wi/Owi/wages.asp. From there, you can click down to find wage data for both your area of the state and the state as a whole, definitions of occupational titles, and helpful links to other wage, benefit and labor law-related web pages.

There are also informative articles on geographic differences in Utah wages, national wages vs. Utah wages, information about how this wage data gets collected, and a wage conversion table (hourly to weekly, bimonthly, monthly, annually).

To all of the employers who participated in last year's Occupational Employment Survey, the source of this data, we extend a big "Thank You!" Without the voluntary cooperation of about 3,000 businesses statewide, we would not be able to provide this valuable data.

Utah Department of Workforce Services

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April 2003 Contact Numbers

Veteran Information Seminar

By Scott Butterfield, Cedar City

In response to recent events that have impacted local employers and national guard members, the Department of Workforce Services' (DWS) Cedar City Employment Center (EC) sponsored a seminar in February for employers, employees, and the families of those being called to active military duty.

The seminar, presented by Dale Brockbank, from the Department of Labor's Veterans Administration, provided information about the legal ramifications of the employment and re-employment of those being called to service. The laws regarding employer responsibilities can be confusing, but the employment rights of those called to active military duty cannot be ignored.

Response to the seminar was positive with a number of employers commenting that there was more to the law than they previously realized. Moreover, Dale's insight into the concerns and needs of area employers was appreciated. His ability to help make these obligations more understandable will certainly help the community and the employment circumstances of these military personnel and their families.

Any employers with questions regarding veteran's employment rights are encouraged to contact the Cedar City EC for more information.

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